

## **TERMS & CONDITIONS**

**1231 Winding Willow Court, Cumbrian Lakes, Kissimmee, Florida 34746**

1. All bookings must be in writing using the Booking Form provided and are subject to these terms and conditions.
2. Provisional bookings may be made by telephone, but these are only held for a maximum of 7 days pending receipt of the completed Booking Form and deposit cheque.
3. A non refundable deposit of £125.00 per week/£20.00 per night must be sent by cheque with the bank guarantee card number written on the reverse.
4. A booking is only a firm reservation when we have confirmed it in writing to you.
5. The balance is due 8 weeks before arrival , except for bookings made within 8 weeks of the arrival date, in which case full payment must be sent with the Booking Form.
6. A refundable Security Deposit of £200.00 (payable when the balance is due) is required in order to cover any breakages or damage to the property. This will be refunded to you no later than 30 days after vacating the property, subject to no breakages/damage.
7. Any cancellation must be advised in writing and the following charges will apply: 6-8 weeks prior to departure - 50% of the total rental charge, 4-6 weeks prior to departure - 75% of the total rental charge, less than 4 weeks prior to departure - 100% of the total rental charge.
8. You are strongly advised to take out comprehensive holiday insurance to cover risks associated with travel cancellation, health/accidents etc.
9. We cannot accept any liability whatsoever for any injury sustained by you or any other visitor to the villa /pool or for any loss or damage however caused to any property or possessions brought onto the premises.
10. Without any restriction we shall not be liable for any loss or damage arising in connection with your stay in the villa caused by any matter beyond our control, including acts of God ,terrorism ,war ,civil disturbances, strikes or other industrial action, failure of public supplies such as water, electricity, or air conditioning, (although we will make every effort to remedy such a failure).

**L. Hodgson, 18 Winsfield Rd.,Hazel Grove, Stockport, Cheshire, SK7 6ES  
Tel: 01625 511919 (weekdays 9-5pm) or 01625 267186 (evenings & weekends)**